



Workshop Engineer

About the Company

Impact are the sole UK and Ireland distributor for some of the world's leading Materials Handling brands including Cat Lift Trucks and Konecranes heavy duty Lift trucks and provide materials handling solutions to our customers via our extensive network of local Depots.

Our wide customer base covers all market sectors and are reliant on the equipment we provide to move their products 24/7. Service Support is therefore a vital aspect of our customers' supply chain so it's no overstatement to say that our Service Engineers are a valued and key part of our business.

As a Workshop Engineer your key duties will include:

CORE ACTIVITIES:

- Carry out high quality refurbishments, pre delivery inspections and repairs on all types of forklift trucks
- Inspect trucks coming into the depot and in conjunction with the Equipment Preparation Manager carry out all agreed repairs.
- To ensure that all completed trucks are correctly inspected prior to leaving the depot and have a valid Thorough Examination certificate.
- To identify any damage on trucks coming off hire advising the Equipment Preparation Manager promptly.
- To inspect off hired equipment (on completion of hire term) on receipt in Depot advising the Equipment Preparation Manager of any faults on the machine and an approximate cost of any rectification work required.
- To keep non-utilised/recoverable time to a minimum by liaising closely with the Equipment Preparation Manager, and planning workload.
- Submit detailed parts requisitions, providing all information required for the computer job records and ensuring the correct parts are ordered accurately and on a timely basis.
- To work mostly without supervision by using own initiative, and to maintain Impact Handling standards of quality at all times.
- Ensure that all documentation (including completed job sheets, time sheets, etc.) are fully completed as instructed and adhere to ISO9001 procedure.
- Keep work area clean, tidy and organised in accordance with ISO14001 standards.
- Always work safely in accordance with the Impact Handling Safe Working Practice and H&S standards.

Requirements and Qualifications

- If you have a Military background a minimum of 3 years experience as a Vehicle Mechanic
- Alternatively you may have a formal qualification such as an NVQ Level 3 or City & Guilds and/or a minimum of 3 years' experience in the Forklift Industry.
- Applications are also welcomed from engineers with a Plant, HGV, Agricultural, Automotive background.
- Good communication skills with a customer focussed approach

We can handle it.



- Highly organised, punctual with flexible time management skills
- Excellent interpersonal skills
- PC literate
- Ability to work on own initiative

Benefits

- Salary of £22,000 - £27,000 dependant on experience
- 40 Hours per week (Monday to Friday 08.00am to 4.30pm)
- 23 days Holiday (increasing with service) + Bank Holidays
- Company Pension Scheme
- Life Assurance Cover
- Health Cash Plan

The above list of job duties is not exclusive, and a full Job Summary will be provided at Job Interview stage.

We can handle it.