
Internal Vacancy

Role: CRM Administrator

Location: Surrey

Values – CRM Administrator – Materials Handling

At Impact Handling our people are our most valuable asset, we are proud to recruit and train the very best in the forklift industry. Equipping them with the skills and knowledge necessary to ensure that, no matter what our customers' need, they can handle it. Our values are:

- Empowerment
- Integrity
- Pride
- Teamwork
- Respect
- Health and Safety

Position – CRM Administrator – Materials Handling

Impact Handling are actively recruiting for a CRM administrator, the right person will have experience updating and managing CRM systems in particular Microsoft Dynamics and be able to work at pace while maintaining a high degree of accuracy.

You will be the first point of contact and an internal process champion for our CRM, key responsibilities will include updating data, building reports and manage the CRM updates and enhancements.

Skills and Experience – CRM Administrator – Materials Handling

- Experience carrying out a similar role
- Provide helpdesk and email support to all system users
- Update of spreadsheets ready for upload to CRM
- Ensure data accuracy and communicate error to relevant users
- Help to update policy and training materials as required
- CRM overview training to new starters

Benefits: Pension, Company Vehicle, Health cash plan, Life cover

If you believe you have the necessary skills to fulfil this role, please send a copy of your current CV to **Angela de Klerk**, angela.deklerk@impact-handling.com.

Closing Date: 14th October 2022